



Privacy Policy

Effective from: 28th February 2026

Contact: enquiries@melodyjoan.com

We respect your privacy — your details stay safe with us.

What we collect:

Just the basics: your name, address, email, and payment information. These are securely handled by our payment provider Stripe and our website hosting company Ionos. There is also the option to pay via PayPal. Any in person card payments can be made via our SumUp card machine.

Why we need it:

- To send your order and keep you updated
- To reply to your messages
- To share special offers — only if you've said yes to marketing emails which are through Mailchimp.

We don't sell or share your details with anyone else for marketing. Ever.

If you'd like to see, change, or delete the info we hold about you, just email us.

We follow UK GDPR and the Data Protection Act 2018.
